

Otantifikasyon Multi-faktè (MFA) Kesyon yo poze souvan

Yon nouvo fason pou w konekte! Byento fason ou antre nan Portal ap chanje.

➤ Ki sa ki: Otantifikasyon Multi-faktè (MFA)

Otantifikasyon multi-faktè (MFA), pafwa refere yo kòm "verifikasyon de etap", ajoute yon kouch pwoteksyon nan yon sit entènèt ak / oswa aplikasyon, lè li konfime idantite yon itilizatè lè okòmansman konekte. Sèvi ak modpas ou ak yon paskod yon sèl fwa (OTP) resevwa pa telefòn oswa apèl vwa, nou ap kapab konfime idantifikasyon ou.



➤ Ki jan MFA travay?

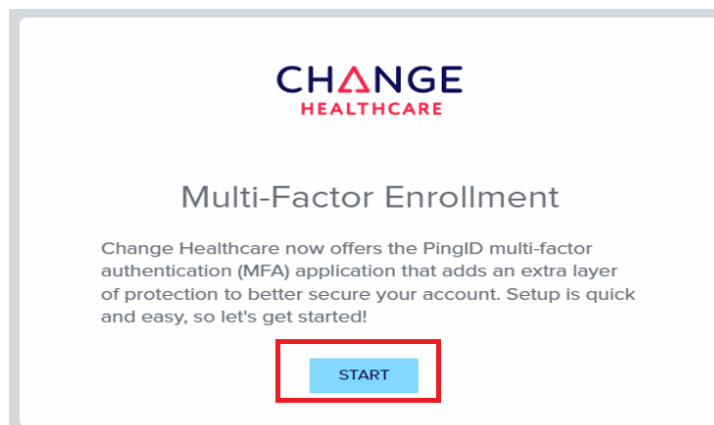
Lè w konekte nan CHC Portal lè w sèvi ak yon non itilizatè ak modpas ki anrejistre, nou voye yon paskod pou yon sèl fwa (OTP) nan telefòn mobil ou. Ou ka chwazi pou resevwa mesaj tèks oswa apèl vwa otomatik.

Lè w bay OTP a, yo pral otantifye login ou, epi ou ka jwenn aksè nan Portal nou an an sekirite.

Etap sa yo pral gide ou pou w byen etabli opsyon MFA ou yo:-

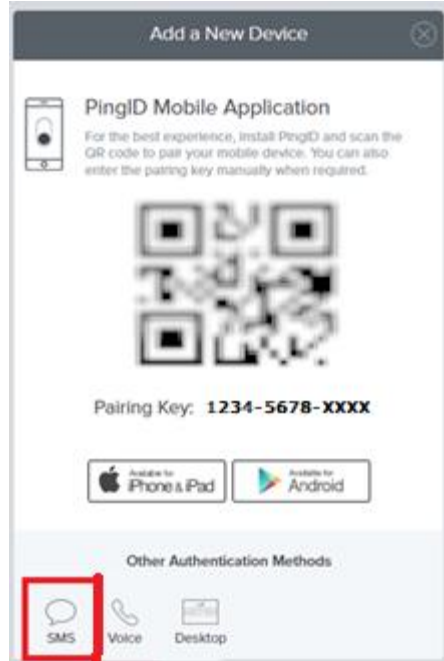
Lè w ap konekte ak non itilizatè ki anrejistre ak modpas, w ap gade èd memwa ki anba a yon sèl fwa.

Klike sou **Start** isit la.



Otantifikasyon SMS

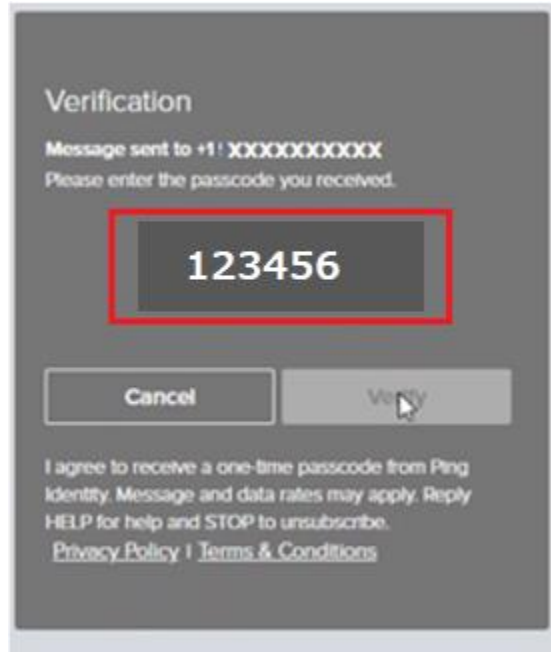
1. Yo pral dirije w sou ekran ki montre la a. Pou resevwa yon sèl-fwa paskod (OTP) via SMS, ou oblije chwazi opsyon SMS nan bwat wouj la.



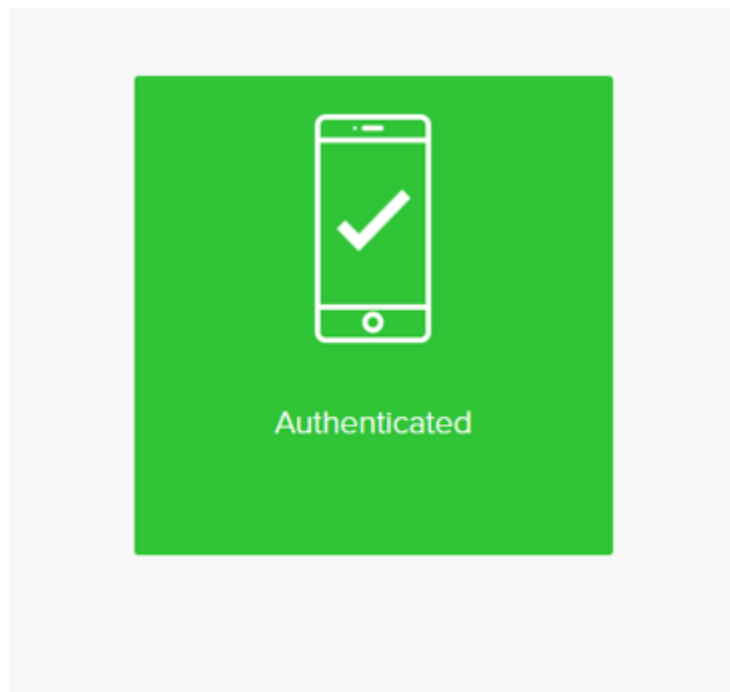
2. Lè w ap chwazi SMS, nan pwochen ekran an antre nimewo telefòn ki valab ou vle resevwa kòd OTP 6 chif.



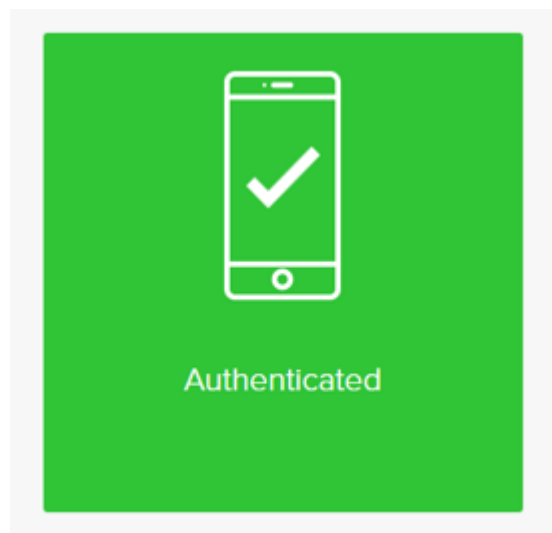
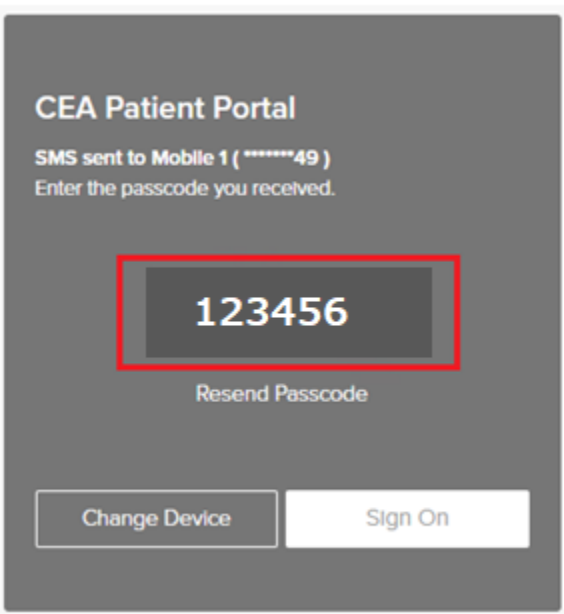
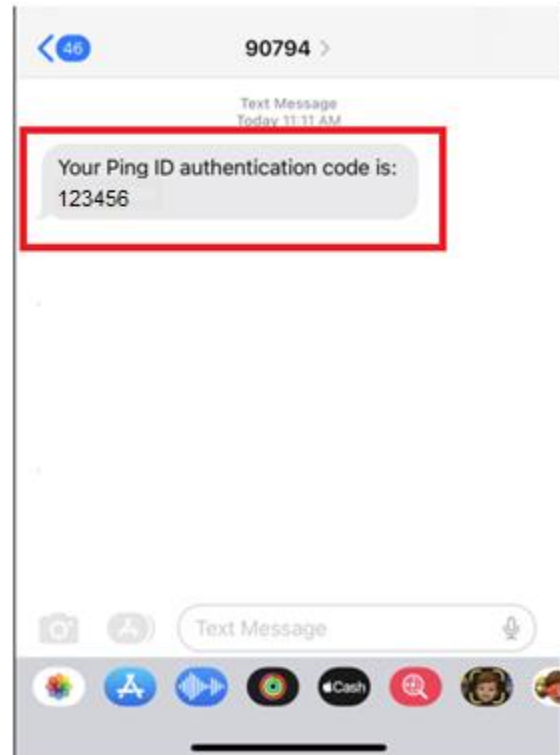
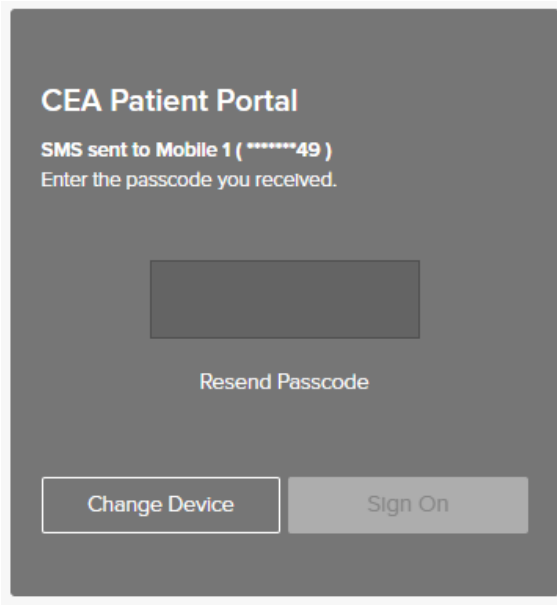
3. Koulye a, tcheke si ou te resevwa owaza pwodwi OTP kòd kòm mesaj tèks. Tape kòd OTP 6 chif ou resevwa a nan bwat ki make wouj ki anba a. Klike sou **Verify**.



4. Si w ap gade ekran ki anba a, Felisitasyon. Telefòn ou a otantifye avèk siksè. Ou pral navige nan CHC Portal Dashboard.

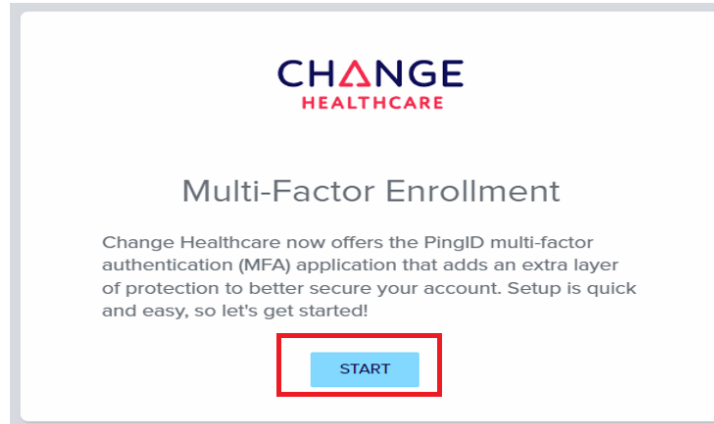


5. Pwochen login ou a se senp epi fasil, paske ou te deja verifye nimewo telefòn ou. Lè w ap konekte ak non itilizatè ki anrejistre ak modpas, w ap gade ekran ki anba a. Tout sa ou oblije fè se tcheke mesaj tèks la nan telefòn verifye ou a epi tape kòd OTP ki gen 6 chif. Lè w bay kòd ki kòrèk la, w ap navige avèk siksè nan CHC Portal Dashboard.



Otantifikasyon Vwa Otomatik

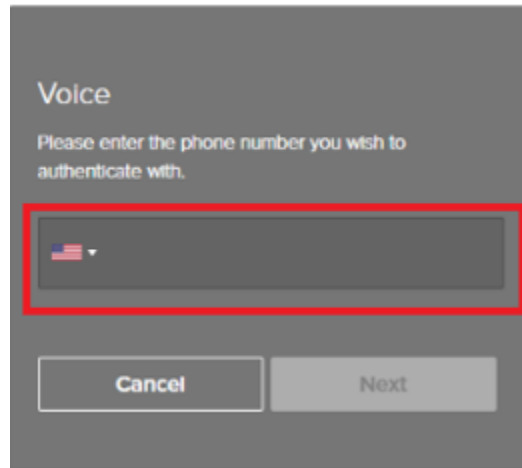
1. Lè klike sou **Start**,



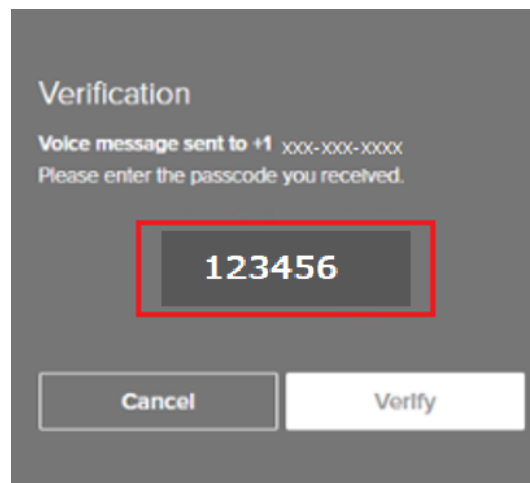
2. Itilizatè yo pral dirije yo sou ekran ki montre anba a. Pou resevwa yon paskod yon sèl fwa (OTP) atravè apèl vwa otomatik, ou oblije chwazi opsyon vwa a nan bwat wouj la.



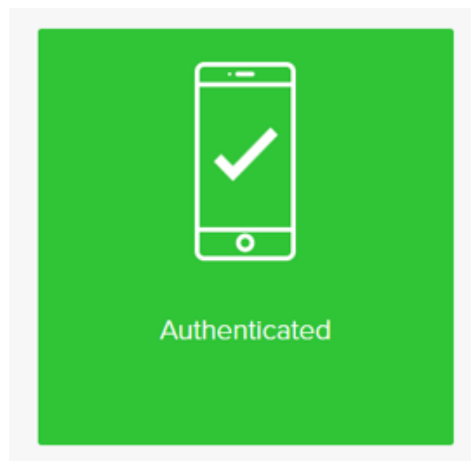
3. Lè w ap chwazi Vwa, nan pwochen ekran an antre nimewo telefòn ki valab ou vle resevwa apèl la.



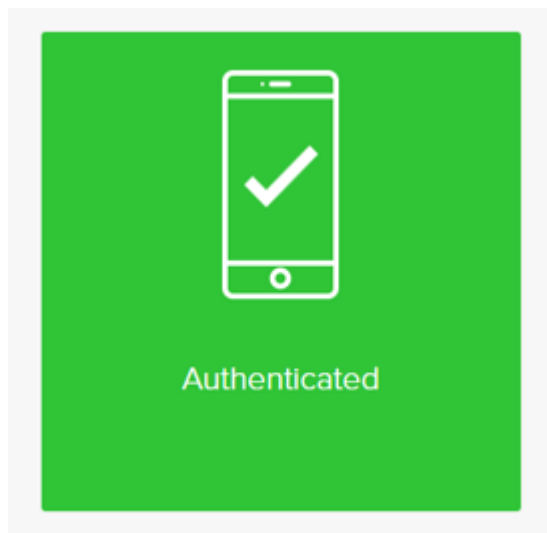
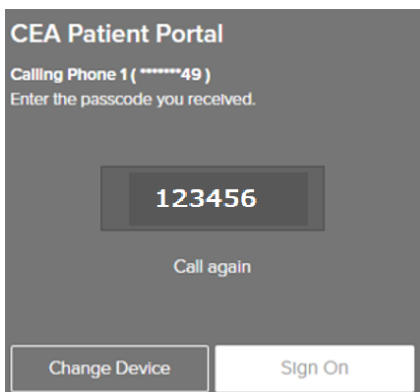
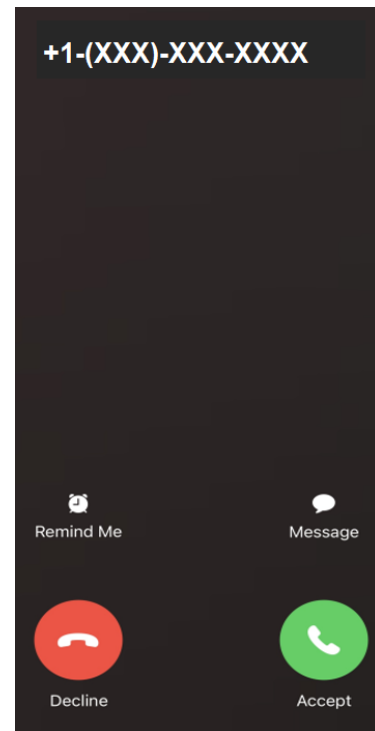
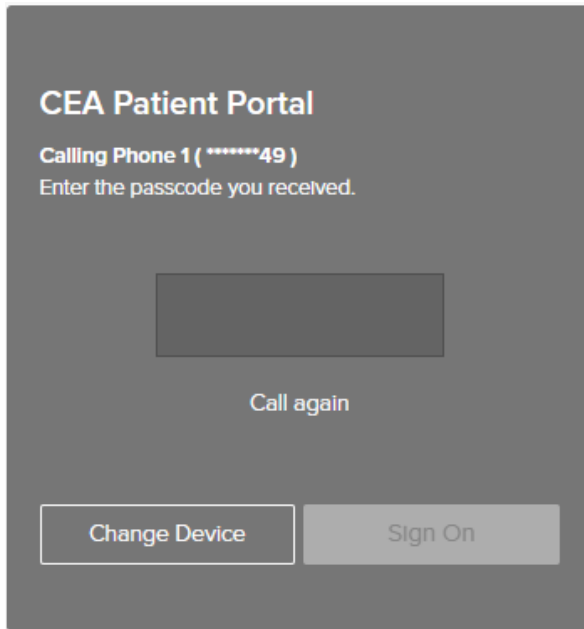
4. Koulè a, tcheke si ou te resevwa owaza pwodwi OTP kòd nan apèl la otomatik. Tape kòd OTP 6 chif ou resevwa a nan bwat ki anba a. Klike sou **Verify**.



5. Si w ap gade ekran ki anba a, Felisitasyon. Telefòn ou a otantifye avèk siksè. Ou pral navige nan CHC Portal Dashboard.



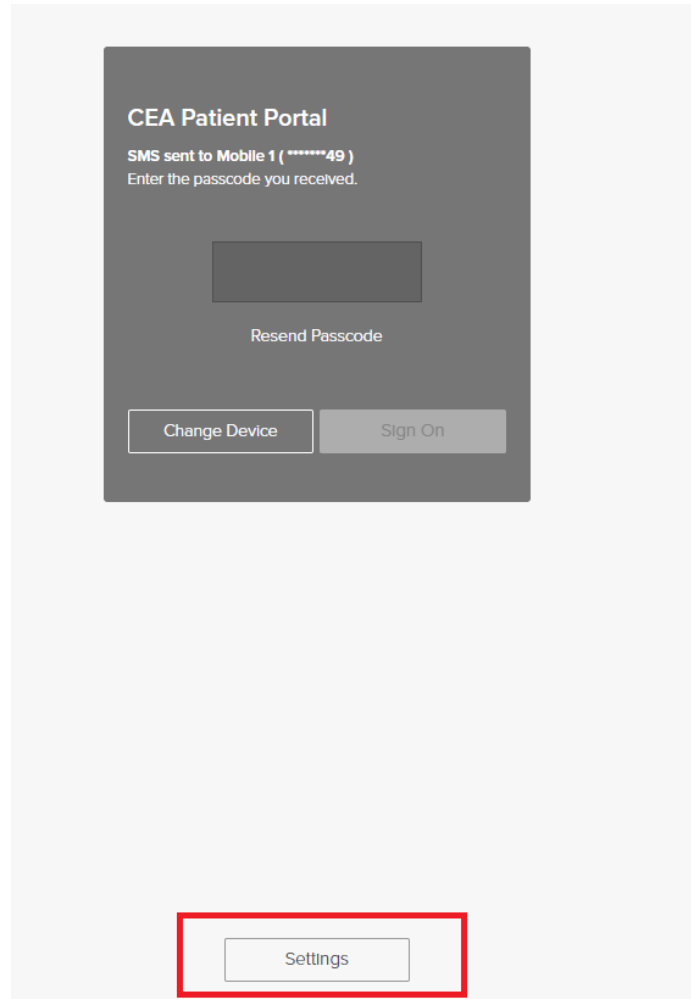
6. Pwochen login ou a se senp epi fasil, paske ou te deja verifye nimewo telefòn ou. Lè w ap konekte ak non itilizatè ki anrejistre ak modpas, w ap gade ekran ki anba a. Kòd OTP 6 chif yo pral kominike atravè apèl vwa otomatik nan telefòn verifye ou. Lè w bay kòd ki kòrèk la, w ap navige avèk siksè nan CHC Portal Dashboard.



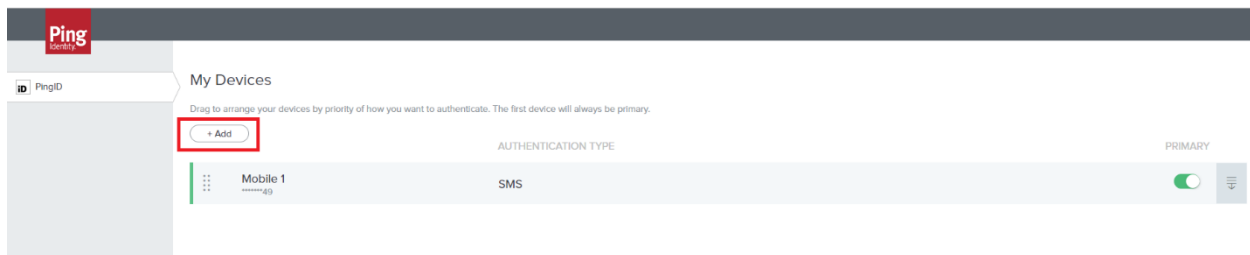
Etap pou 'Ajoute' Aparèy

Itilizatè yo ka ajoute plizyè aparèy epi chwazi pou resevwa kòd OTP nan yon sèl aparèy prensipal.

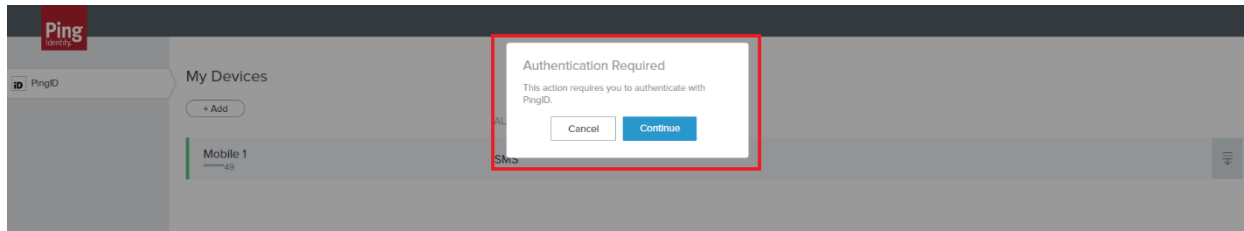
Etap ki anba yo pral gide w pou mete kanpe. Klike sou **Settings**.



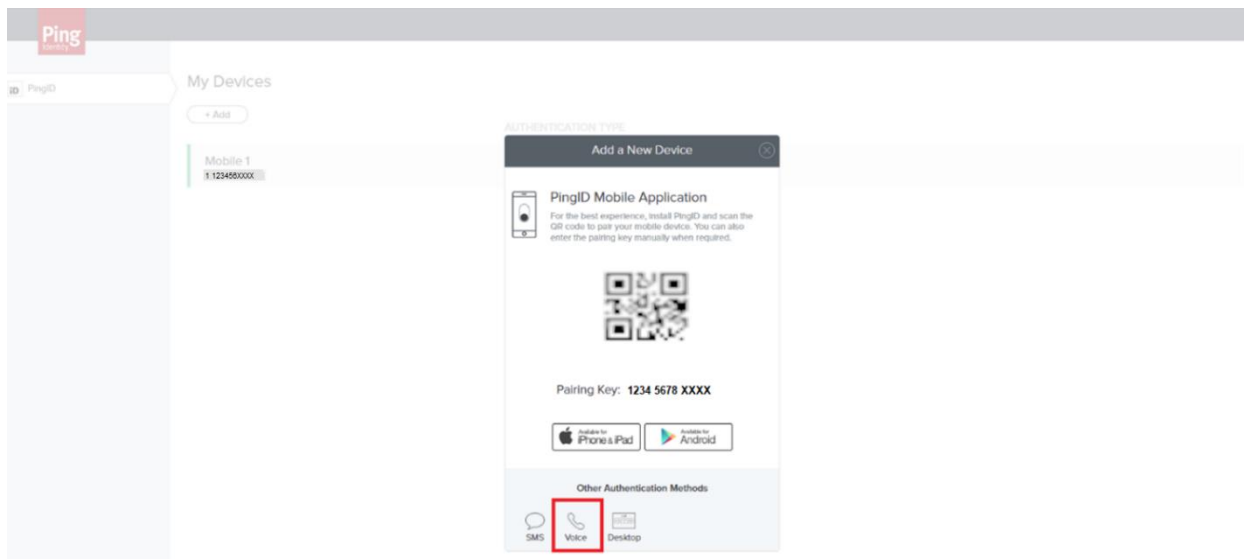
1. Ou pral navige nan ekran ki anba a. Klike sou **'Add'** nan bwat wouj.



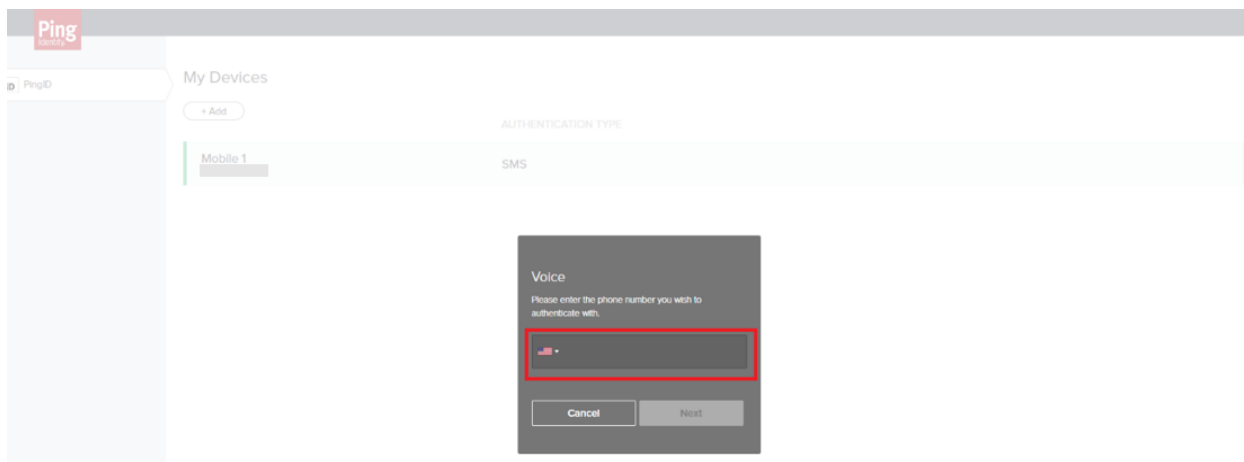
2. Ou pral mande ak mesaj ki anba a. Pou ajoute yon lòt mòd pou resevwa OTP, ou oblije otantifye. Sa a se yon sèl fwa mete kanpe. Klike sou **Continue**.



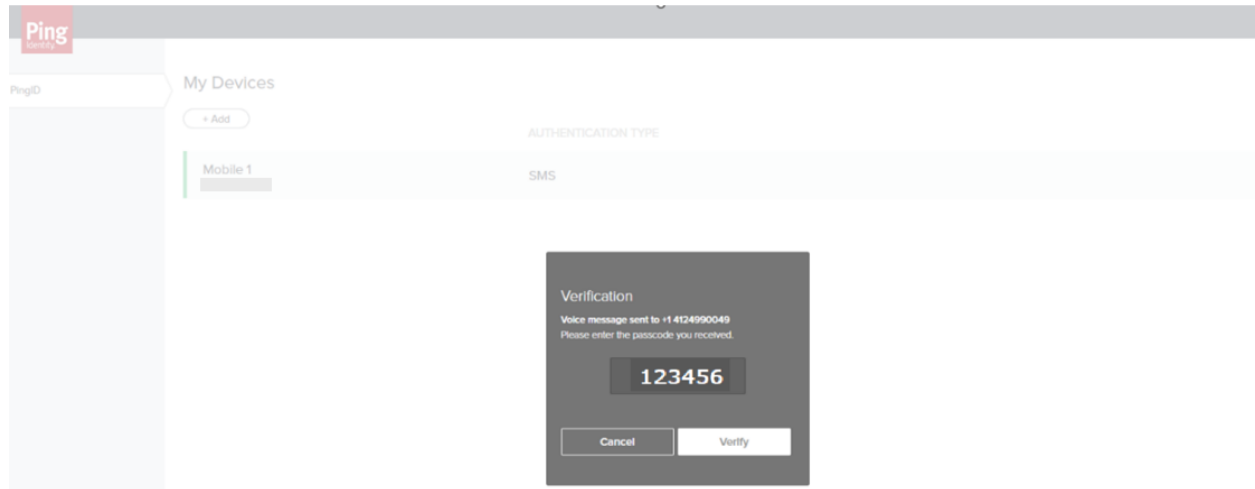
3. Koulè a, ou ap dirije nan ekran anba a, klike sou opsyon 'Voice' nan bwat wouj.



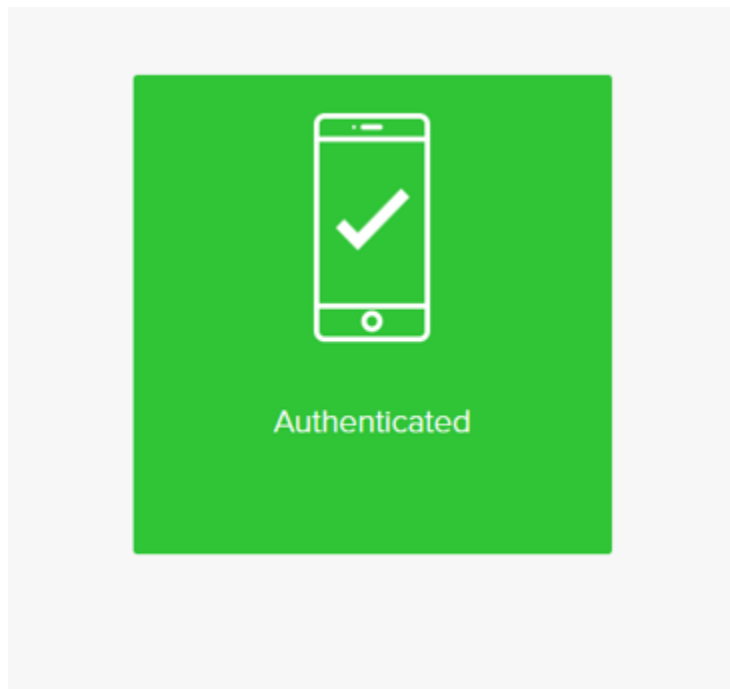
4. Lè w ap chwazi Vwa, nan pwochen ekran an antre nimewo telefòn ou vle resevwa apèl vwa otomatik. Klike sou **Next**.



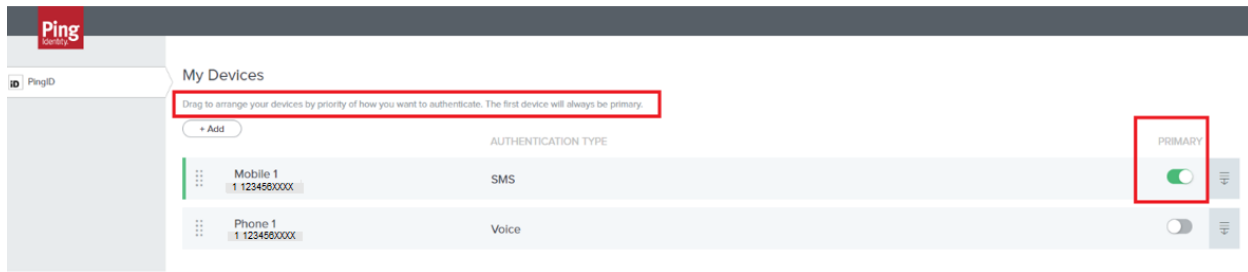
5. Koulwe a, ou pral resevwa yon apèl vwa otomatik ki bay owaza pwodwi OTP kòd kòm mesaj tèks. Tape kòd OTP 6 chif ou resevwa a nan bwat ki anba a. Klike sou **Verify**.




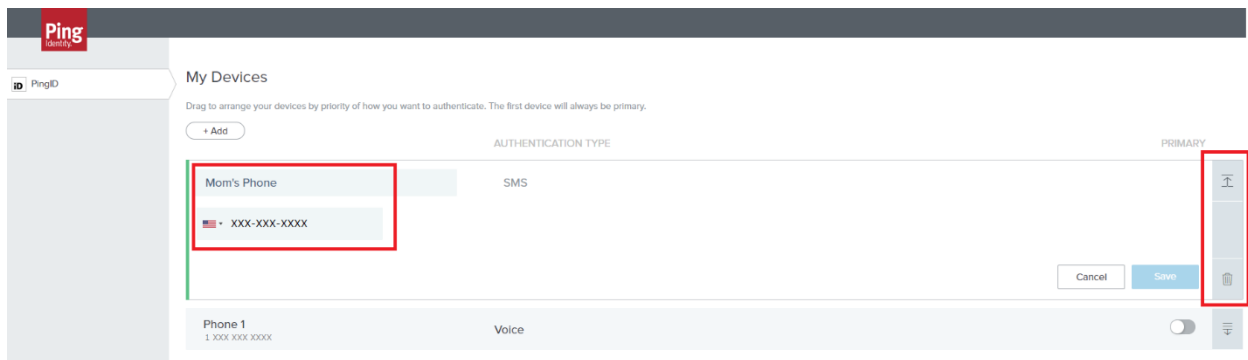
6. Siksè! Ou te ajoute yon lòt aparèy pou resevwa yon sèl paskod.



7. Depi ou gen plizyè aparèy ki nan lis la, kounye a ou ka chwazi yon aparèy kòm Prensipal. Ou ka chwazi klike sou bouton 'Primè' oswa pa trenen aparèy yo leve, li desann. Lè w chwazi Prensipal, w ap resevwa kòd OTP sou aparèy ou chwazi a sèlman.

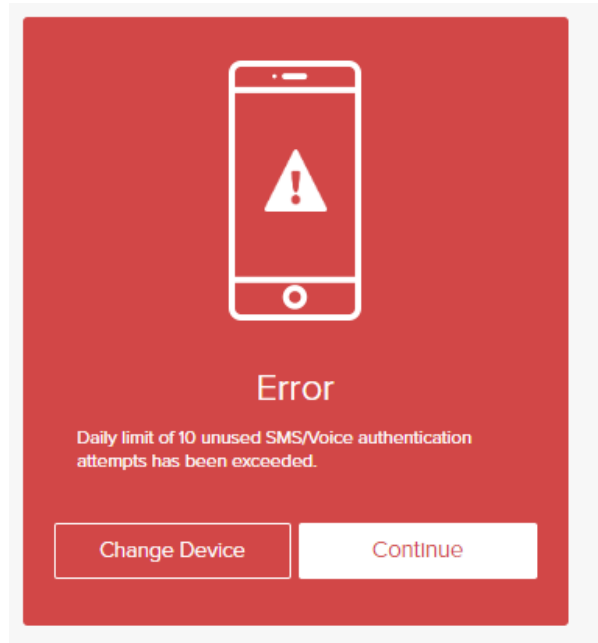


8. Lè w klike sou icon nan  lis aparèy la ap elaji. Nan opsyon elaji a, yon moun ka fè aksyon ki anba yo: -
- Rename device name.
 - Update phone number.
 - Delete device.



Limit chak jou

Tanpri enfòm ke gen yon limit chak jou nan 10 otantifikasyon SMS ak Vwa ki pa itilize. Si yon itilizatè depase limit chak jou, li p ap kapab jwenn aksè nan Portal nan menm jou a. Itilizatè yo oblije rete tann pwochen jou ouvrab la pou jwenn aksè nan Portal la.



Si w gen nenpòt kesyon oswa si w gen difikilte, tanpri rele 877-664-5514